

ADP Workforce Now[®] Using Pay Statements

Viewing Your Pay Statements and Adjustments

Pay statement information can be updated either by you or by your administrator. Pay information you can update may include deductions, tax withholding, personal information, and so on, and you would access these tasks from the appropriate menu option and make updates, depending on your access permissions and if the activity is enabled for employees.

For example, you can update deductions taken from your pay if the deduction is set up to allow employee updates. To find out when the updates will be available for your pay check, check with your administrator.

Viewing Your Pay Statements

- 1. Select Myself > Pay > Pay Statements.
- 2. If you want to view your personal and pay detail information, click the blue arrow next to your name.



- **3.** To view your pay statements, do either of the following:
- You can only view pay statements you received after your company started using pay statements. You can access your pay statements for three years. All available pay statements display.

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To view your statements from a check image, click
 View Check. You can also view net pay detail and amounts for a check when you click the check image.



Figure 1. Pay Statements: Check View



Figure 2. Pay Statement Check Detail View

Quick Steps for Using Pay Statements

 To view statements from a table, click View as Table and then click the Pay Date.

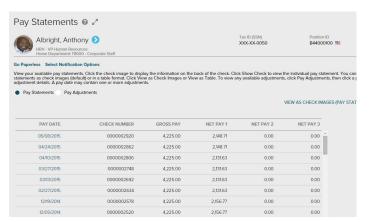


Figure 3. Pay Statements: Table View

Viewing Your Pay Adjustments

To view any pay adjustments that may have been made to your pay, do the following:

1. From the Pay Statements page, click **Pay Adjustments**.



Figure 4. Pay Adjustments

2. To see more detail about a specific adjustment, click the **Pay Date** for that adjustment.

Receiving Pay Statements and Notifications

If **Go Paperless** is set up for your company, you can stop receiving paper pay statements and set up online access. Contact your company administrator about activating **Go Paperless**.

Stop Receiving Paper Pay Statements

- 1. Select Myself > Pay > Pay Statements.
- 2. Click Go Paperless.



Figure 5. Select Go Paperless

3. Select Access my pay statements online only, then click Next.

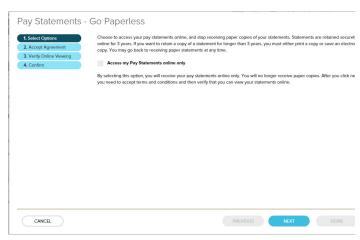


Figure 6. Go Paperless - Select Options

4. Read the Agreement to Stop Receiving Paper Pay Statements and select I Agree, then click Next.

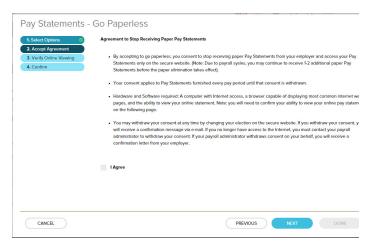


Figure 7. Go Paperless - Accept Agreement

5. Enter the confirmation number and click **Next**.



Figure 8. Go Paperless - Verify Online Viewing

6. Verify your email address and click **Done**.

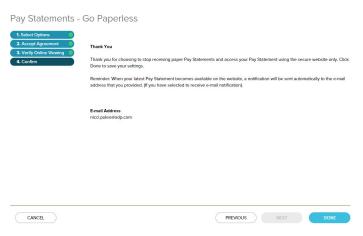


Figure 9. Go Paperless - Confirm

Restarting Paper Statements

To receive paper statements instead of accessing your pay statements online, do the following:

1. From the pay statement page, click **Restart Paper**.



Figure 10. Restart Paper

2. Click **Get Paper**. It may be one to two pay periods before you receive a paper statement.

Enabling or Disabling Email Notification

Email notification must be activated before it is available. Contact your company administrator about activating email notification.

1. Fom the Pay Statements page, click **Select Notification Options**.

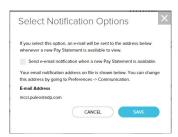


Figure 11. Email Notification

- 2. Select or clear the Send email notification when a new Pay Statement is available check box.
 - If you want to change your email address to use for notifications, select **Preferences > Communication**.



Figure 12. Communication Preferences

3. Click Save.

Printing Pay Statements and Adjustments

- 1. Select Myself > Pay > Pay Statements.
- **2.** Select a statement or adjustment by doing one of the following:
 - Clicking View Check from the check image view.

• Clicking Pay Date from the table view.

Pay Statements - Document View

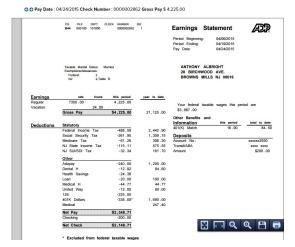


Figure 13. Pay Statement

- If there are multiple statements or adjustments with the same pay date, all of them display. Use the navigation arrows located at the top left to view any additional statements or adjustments.
- **3.** Click **Print**. If the statement is being displayed as a PDF, the Print button will be in the Adobe Acrobat Reader toolbar.

If the statement or image is not a PDF, the Print button will be in the top right corner of the window.

If for some reason you don't see any print buttons, try right-clicking on the pay statement and select **Print** from the menu.

Tips and Requirements for Viewing Pay Statements

The following information lists tips and requirements for viewing your pay statements.

What if I don't see my pay statements listed?

Pay statements are enabled at the company level by ADP, so pay statements may not be enabled for your company, or there may not be any pay statements available. Contact your company administrator to check if pay statements are enabled and that your pay statements have processed.

What if I don't see the Notification and/or Go Paperless/Restart Paper links.

- Your company may not have these options enabled; contact your company administrator to see if these options turned on.
- If your company is set up for online statements only, neither Go Paperless nor Restart Paper options would be displayed in this case.

What if my pay statements are not displaying or are not displaying correctly.

Review the following information that lists work station requirements and browser settings. Certain settings may affect the ability to display pay statements.

Recommended and Required Work Station Settings

The following is a list of computer and software requirements.

Туре	Requirement
Work Station	1 GB of RAM
	500 MHz processor or higher
Video	Minimum screen resolution of 1200 x 800 recommended
	Minimum 256 colors
Disk Space	1.5 GB
Minimum Bandwidth	The following minimum bandwidth requirements are generally available from cable/DSL providers. Failure to maintain these bandwidths during payroll processing may result in slower response times:
	• 0-500 employees require 512 Kbps.
	• Over 500 employees require 1024 Kbps.
Third Party Plug-ins	Adobe [®] Reader [®] 9, 10, or 11 or later version is required. You can download this software free of charge from the Adobe website (www.adobe.com).

Supported Operating Systems and Browsers

Make sure the browser you are using is supported for each operating system. Click the **Requirements** link in the page footer of the product for current browser and operating system requirements.

Browser Settings for PDFs

If your pay statements display as PDFs, you may need to change browser settings to select a default setting for viewing PDFs.



These steps may vary depending on the browser versions.