



Park City Public Utilities
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Memorandum

COVID-19 Emergency Response – Discontinuing Non-Payment Water Service Disconnections

Subject: Temporarily Discontinuing Non-Payment Water Service Disconnections

Date: March 17, 2020

To support the state of emergency response to the COVID-19 virus, Park City Municipal Corporation is temporarily discontinuing water service disconnection due to non-payment. With many in our community practicing social distancing and working from home, the City understands the importance of uninterrupted water service. The City will continue to evaluate other ways to support our water customers for the duration of this quickly evolving health emergency.

Customers can call 435-615-5335 during business hours or email water@parkcity.org to resolve questions you may have. We will continue to work closely with state and federal emergency response teams to support all our customers throughout this event.

Park City Water Quality experts want to remind residents that their public water supply is safe. In the case of quarantine or outbreak related to the coronavirus, public drinking water systems are designed to continuously deliver safe drinking water to your tap. Marie Owens, Director of Utah Department of Environmental Quality, Division of Drinking Water issued the following statement, “Drinking water treatment and disinfection will safeguard residents against drinking-water-borne viral infections – including coronavirus. There is no need for residents to stock up on surplus bottled water in preparation for a potential outbreak of coronavirus.”